

# Osel Clinic

## PROFILE



WELLNESS . DIAGNOSTICS . REGENERATIVE MEDICINE

Our clinic focuses on being at the forefront of medical science and clinical practice enabling our patients to attain the highest quality of health and wellness.

*Our corporate partners will find themselves able to leverage on our presence, competitive rates and value-added services*

Employees' health and image outlook is getting ever important for any respective companies, hence our 1-stop services will provide convenient solutions to all your needs.



Wellness  
Diagnostics  
Regenerative Med

# Osel Clinic

## PROFILE



**Engagement: good for our employees, good for our patients and good for our partners**

We believe that employees who are engaged are key to delivering the highest standards and the greatest levels of innovation. That's why we care about what makes working at Osel Clinic a rewarding experience for our employees. We know that many things matter to our employees: health and well-being, having a leader who behaves in a way that supports our values and leadership commitments, as well as having the support to develop your career, the tools to do your job and being recognized when you do it well. That's why we take the time to ask employees for their opinion and measure their engagement through regular meetings and surveys. And that's why we then act on the results – to build an ever better place to work for our people thereby bringing about a better patient-orientation atmosphere.

## MISSION & VALUES

### OUR MISSION

*OSEL CLINIC IS DEDICATED TO HELPING PEOPLE ACHIEVE AND MAINTAIN HEALTHY LIVES AND RESTORING WELLNESS AND HEALTH TO MAXIMUM ATTAINABLE LEVELS. WE WILL CONSISTENTLY PURSUE EXCELLENCE AND INNOVATION IN THE EDUCATION OF HEALTH PROFESSIONALS; THE DISCOVERY, DISSEMINATION AND UTILIZATION OF NEW KNOWLEDGE; THE PROVISION OF PATIENT CARE; AND THE PROMOTION OF WELLNESS; THE PROMOTION OF PREVENTIVE MINDSET; THE PROMOTION OF EARLY DISEASE DETECTION WHICH SAVES LIVES.*

### WE LIVE OUR VALUES

*FOUR VALUES SUSTAIN OUR CULTURE AND FURTHER OUR QUEST TO HELP PEOPLE ACHIEVE GOOD HEALTH AND LONGEVITY: PASSION, INTEGRITY, COURAGE AND COMPASSION (PICC). WE ASPIRE TO EMBODY THESE VALUES IN EVERYTHING WE DO.*

### GUIDED BY VALUES

*COMPASSION: WE PROMOTE HOLISTIC WHOLESOMENESS AND ALWAYS ENCOURAGE EACH OTHER TO PAY IT FORWARD.*

*PASSION: WE USE OUR DRIVE AND COMMITMENT TO ENERGISE, ENGAGE AND INSPIRE OTHERS.*

*INTEGRITY: WE ARE CONSISTENTLY OPEN, HONEST, ETHICAL AND GENUINE.*

*COURAGE: WE ARE DYNAMIC AND THUS TAKE INITIATIVES, REACH BEYOND BOUNDARIES AND GO THE EXTRA MILE.*

*CREATIVITY: WE BELIEVE IN THINKING OUTSIDE THE BOX IN CREATING VALUE-ADDED SERVICES FOR YOU*

# Osel Clinic

## OUR DOCTORS



**DR. KRIS SEE, MD PHD (CANDIDATE) MBA (CANDIDATE)  
MEDICAL DIRECTOR**

*KRIS HAS A KEEN INTEREST IN THE RESEARCH AND THERAPEUTICS OF NEURO-TRAUMA, NEURODEGENERATIVE DISEASES, NEURO-AESTHETIC AND GENOMIC MEDICINE.*

*KRIS HAS WORKED FOR VARIOUS MEDICAL INSTITUTIONS BOTH IN THE PUBLIC AND PRIVATE SECTORS IN THE PAST.*

*IN 2011, HE WON THE “PEOPLE’S CHOICE AWARD” IN NEUROSURGERY CONFERRED BY HOSPITAL SULTANAH BAHYAH, KEDAH, MALAYSIA.*

*HE IS CURRENTLY SERVING AS THE MEDICAL DIRECTOR OF OSEL CLINIC AND CHIEF CLINICAL SCIENTIST OF GENENEWS DIAGNOSTICS.*

*IN HIS FREE TIME, HE CONTRIBUTES TO VARIOUS CHARITABLE ORGANIZATIONS BOTH WITHIN MALAYSIA AND OVERSEAS.*

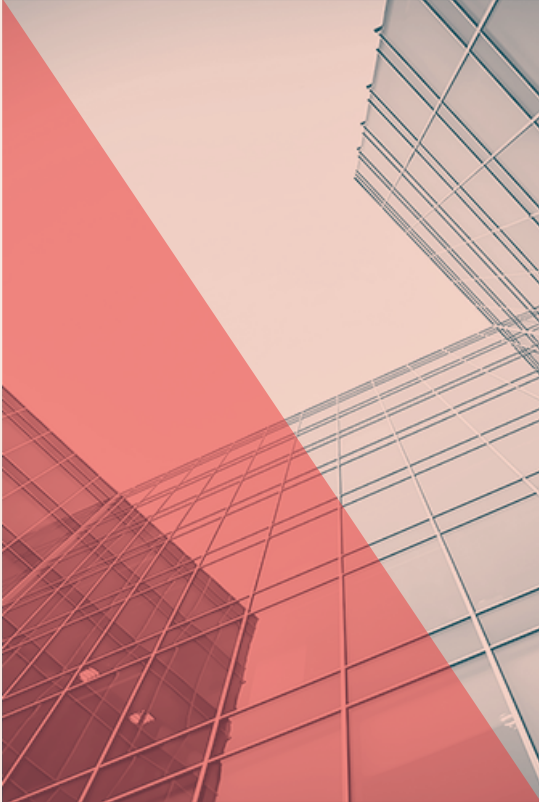
*HE IS CURRENTLY RESIDING IN PENANG, MALAYSIA.*

**Engagement: good for our employees, good for our patients and good for our partners**

We believe that employees who are engaged are key to delivering the highest standards and the greatest levels of innovation. That’s why we care about what makes working at Osel Clinic a rewarding experience for our employees. We know that many things matter to our employees: health and well-being, having a leader who behaves in a way that supports our values and leadership commitments, as well as having the support to develop your career, the tools to do your job and being recognized when you do it well. That’s why we take the time to ask employees for their opinion and measure their engagement through regular meetings and surveys. And that’s why we then act on the results – to build an ever better place to work for our people thereby bringing about a better patient-orientation atmosphere.

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## OUR DOCTORS



**DR. YEW SU JIN, MBBS  
FAMILY/GENERAL PHYSICIAN**

*SU JIN HAS A BUBBLY PERSONALITY WHICH MAKES HER A FAVOURITE AMONGST HER PATIENTS.*

*SHE WENT ON TO FURTHER HER CAREER IN MEDICINE IN AMIST UNIVERSITY, SUNGAI PETANI, AND SPENT HER CRITICAL YEARS AT HOSPITAL SULTANAH BAHYAH, ALOR SETAR, AND THEREAFTER AT SEVERAL DISTRICT HOSPITALS. HER LOVE FOR INVOLVEMENT WITH PATIENTS AT A PERSONAL LEVEL ALLOWS HER TO PURSUE GENERAL AND FAMILY PRACTISE*

*SU JIN IS NOW SERVING AS A FAMILY/GENERAL PHYSICIAN UNDER OSEL GROUP OF CLINICS.*

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# Osel Clinic

## OUR MEDICAL TEAM



**MS LOH SIEW EIEN, MSC.PHARM (UCL)  
HEAD OF PHARMACEUTICAL DIVISION**

**EIEN GRADUATED FROM SCHOOL OF PHARMACY, UNIVERSITY OF LONDON WITH A MASTER DEGREE IN PHARMACY.**

**MORE THAN 10 YEARS OF PRACTICE AS A PHARMACIST IN VARIOUS RETAIL AND HOSPITAL SETTINGS INTERNATIONALLY HAS ENSURED HER GOOD SOCIAL, COMMUNICATIONS AND INTERPERSONAL SKILLS IN DEALING WITH DIFFERENT SITUATIONS, CUSTOMERS AND SERVICES.**

**SHE IS CURRENTLY SERVING AS CLINICAL PHARMACIST AT OSEL CLINIC.**

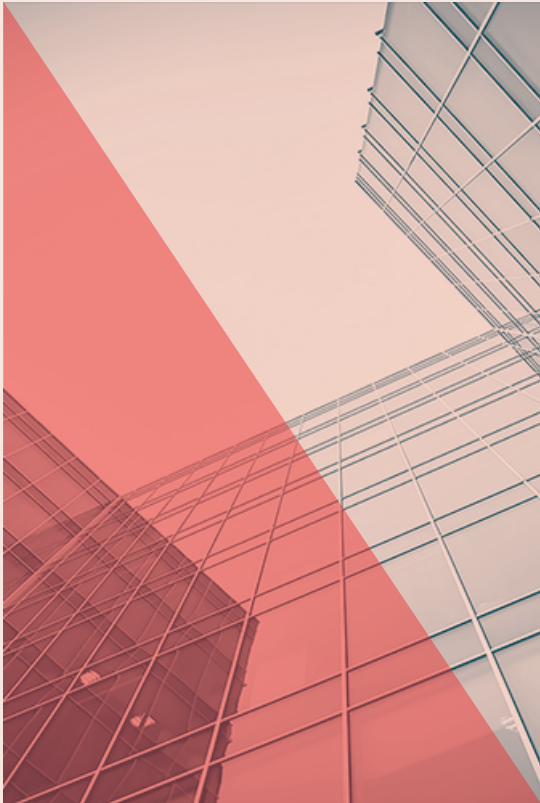
**IN HER FREE TIME, SHE INVOLVES ACTIVELY IN VARIOUS CHARITY WORKS.**

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## OUR MEDICAL TEAM



### **CAROLINE RICHARD CLINICAL PHYSIOTHERAPIST**

*CAROLINE GRADUATED TOP OF HER COHORT FROM WINDFIELD INTERNATIONAL COLLEGE IN 2012. PREVIOUSLY SHE HAS SERVED IN THE HAND & MICROSURGERY UNIT, PANTAI HOSPITAL KUALA LUMPUR AND PHYSIO AT WORK, BANGSAR, KUALA LUMPUR.*

*SHE DEVELOPED A STRONG INTEREST IN FIELD OF MUSCULO-SKELETAL MEDICINE AND NEURO-REHABILITATION.*

*SHE IS CURRENTLY SERVING AS CLINICAL PHYSIOTHERAPIST IN OSEL CLINIC.*

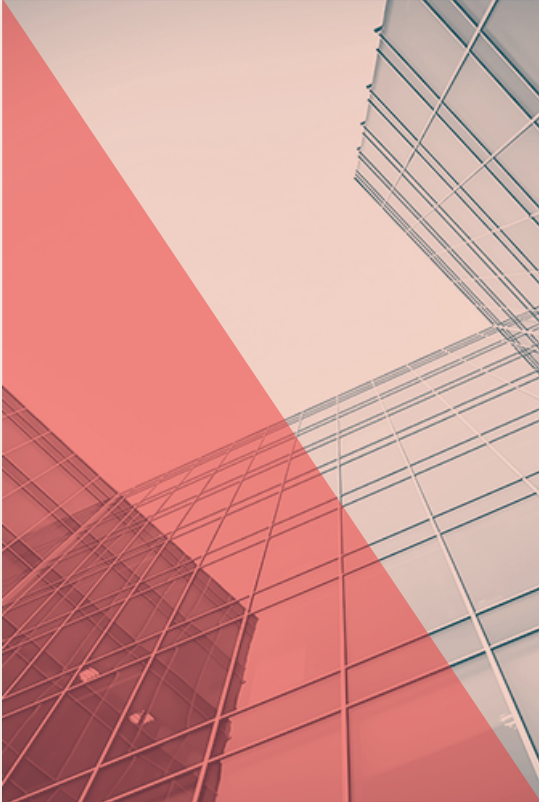
*IN HER FREE TIME, SHE ENJOYS PLAYING NETBALL AND LISTENING TO MUSIC.*

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## OUR MEDICAL TEAM



### ***NURUL ADLIANIE BINTI SAIDI REGISTERED NURSE***

***NURUL GRADUATED FROM KOLEJ POLY-TECH MARA(KPTM) IN 2009.***

***SHE HAS MORE THAN 6 YEARS EXPERIENCE IN VARIOUS PRIVATE HOSPITALS WITHIN STATE OF PENANG, MALAYSIA.***

***SHE IS CURRENTLY SERVING AS A REGISTERED NURSE IN OSEL CLINIC.***

***IN HER FREE TIME, SHE CONTRIUTES TO SOCIETY VIA VARIOUS CHARITABLE ORGANISATIONS WITH REGARDS TO PUBLIC HEALTH.***

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## OUR MANAGEMENT TEAM



### **MR DENNIS LEE GENERAL MANAGER**

*Dennis possessed Teaching Certificate from Maktab Perguruan Kinta, Ipoh, Perak in 1983. After completed Marketing & Management courses in Stamford College, Malaysia, he went abroad & working offshore for more than 13 years whereby Dennis Lee B. H. have attached with those International Multinational Corporation such as Leadertex Intl. Inc. ( USA ), Mango ( Spain ) & Olymp Bezner GmbH & Co. KG ( Germany ) holding the management position, leading teams to run daily operation, co-ordinate with their Head-quarter in USA & Europe for smoother, effective & efficient operation.*

*During the past, Dennis Lee B. H. has worked & travelled to most of the Asia Countries, Cambodia, China, Hong Kong, India, Indonesia, Japan, Philippines, Singapore, Taiwan, Thailand & Vietnam. Besides, He has also visited those countries such as Africa, Bangladesh, Germany, India, Mauritius & Pakistan whereby has gained Dennis Lee B. H. a vast experiences in people management skill with good team player spirit and strong leadership beside possessed excellent customer relationship by understanding & supporting customers need & requirements.*

***With the excellent medical services supply by our panel doctors & the support of good communication and interpersonal skill from Dennis Lee B. H., we are working toward the direction to ensure our patients & customers a better personalised health management.***

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## OUR MANAGEMENT TEAM



### **MS AIDA ADMIN EXECUTIVE**

*Aida is a people's person, She enjoyed interaction with patients and their families at a personal level. Her love for people brought her into rehabilitation care, where she does this on a daily basis now.*

*During her free time, she coaches Penang State Netball Team where they achieve nominal success.*

*She is now acting as Admin Executive, assistant to the General Manager and also person-in-charge of the rehabilitation services arm of Osel Clinic.*

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## OUR MANAGEMENT TEAM



### **MS JOANNE LIM PUBLIC RELATIONS EXECUTIVE**

*JOANNE HAS A VERY FRIENDLY AND APPROACHABLE PERSONALITY, MAKING HER A PEOPLE-CENTRIC AND SERVICE ORIENTATED PERSON.*

*SHE HAS MANY YEARS OF EXPERIENCE AS A BEAUTY AND IMAGE CONSULTANT UNDER HER BELT IN AN INTERNATIONAL COSMETIC BRAND COMPANY.*

*SHE IS CURRENTLY SERVING AS A PUBLIC RELATIONS EXECUTIVE IN OSEL CLINIC.*

*IN HER FREE TIME SHE ENJOYS MEETING UP WITH FRIENDS OVER COFFEE, SPENDING TIME WITH HER PETS AND SINGING.*

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### **MS VIVIAN CHEAH CONCIERGE EXECUTIVE**

*VIVIAN HAS AN OUTGOING PERSONALITY AND ENJOYS TO BE IN A CROWD. SHE HAS MANY YEARS OF EXPERIENCE IN SALES AND MARKETING AND HAS WORK IN VARIOUS INDUSTRIES LOCALLY.*

*SHE IS CURRENTLY SERVING AS A CONCIERGE EXECUTIVE IN OSEL.*

*IN HER FREE TIME, SHE ENJOYS DOING SPORTS AND KEEPING HERSELF IN THE PINK OF HEALTH.*

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# Bespoke Services

## **Wellness**

\*\*\*Personalised Family Medicine (House-calls services provided upon request)

Neurosurgical/

Neurological

Rehabilitation

General Geriatrics

Medicine

General Paediatrics

Medicine

Sports Medicine

Travel Medicine

Clinical Physiotherapy

Consultation

General Dermatology/

Skin Diseases

Medi-Facial, Skin

Rejuvenation, Acne

Treatment, Scar/Keloid

Treatment

Pigmentation/Sun-

damage

Anti-Aging Consultation/

Treatment

Hair Loss Treatment

Weight Management

Medical Transportation

(Interstate, International)

Geriatric Screening

Pre-Marital Health

Screening

Corporate Screening

Bespoke Genomic

Screening (Colonsentry;

Prostate Genomic Test)

MM2H Checkup

## ***Regenerative Medicine***

## ***Medical Rehabilitation Services***

## ***Medical Concierge Services/Medical Tourism***

## ***Accommodation Specialist Concierge Services***

## ***Diagnostics***

Comprehensive Health Screening

# *Osel Clinic*



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Georgetown, Penang

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